

LGT Wealth Management US Limited - Retail Terms of Business (Investment Management)

This annex provides a detailed summary of the updates we are making to your terms of business for investment management services with LGT Wealth Management US Limited.

Key terms for your attention

- **Key terms for your attention:** we have retained an upfront summary of key provisions we consider you need to be aware of. These include your obligations regarding charges and fees (including responsibility for third-party and tax charges, and our right to instruct your custodian to deduct charges and fees from your assets); updated information on termination and complaint rights; and information in relation to where invest in a product through a product provider.

Main body of the Terms of Business

- **Defined terms:** we have refreshed the list of defined terms to help you navigate and understand the terms more easily. We have sought to include the most important terms used regularly throughout the document.
- **Investment services:** the investment services sections have been streamlined for ease of understanding. Clearer explanations have been added around service selection, service changes and client responsibilities. Additional clarity has been provided on discretionary, advisory and model-based investment services, and how regulatory suitability and execution-only rules apply.
- **Anti-money laundering and tax obligations:** we have introduced a dedicated section detailing our verification and compliance procedures. This includes the scope of checks (covering clients, connected persons, and entities such as companies and trusts), the use of online verification methods, and our policies to meet UK and international anti-money laundering and tax regulations. The section also outlines our obligations to verify authorised representatives, re-verify identities when necessary, and report to relevant authorities where required.
- **Client Representations and Warranties:** we have updated the representation and warranties that you give us when you enter into the agreement, to make it easier for you to understand what your obligations are towards us when we provide you with services. This change is not to your detriment.
- **Adviser Charges:** this section outlines key information for clients investing through our platform with the assistance of a third-party adviser. It covers how adviser charges can be paid (either directly or via our facilitation), the process for agreeing and deducting charges, and the responsibilities of all parties. We highlight the importance of confirming the accuracy of charges, resolving discrepancies or disputes directly with your adviser, and notifying us promptly if issues arise.
- **Joint Accounts:** we have added additional provisions describing what happens where a dispute between joint account holders arises and the implications of this.
- **Trustees:** we have provided additional information regarding where you are a trustee of a pension scheme.
- **Unforeseen events:** we have renamed this section from 'Force Majeure' and made it easier to understand the specific circumstances when we will not be liable in certain unforeseen circumstances.
- **How we handle conflicts of interest:** we have added clarification that where we believe a conflict of interest may arise that is not set out in our conflicts of interest policy, we will notify you prior to dealing, and in doing so will include sufficient detail taking into account your circumstances to enable you to take an informed decision with respect to the provision of the service in the context of such conflict. Our conflict management policy is set out in Annex 4.
- **Data Protection and Confidentiality of Information:** this section has been updated to provide greater clarity on how we may process your data to provide our services, manage your account, and comply with legal obligations, such as anti-money laundering regulations and maintaining confidentiality.
- **Complaints and Investor Compensation:** we have provided greater detail regarding our established complaints procedure.
- **Notices:** we have provided further information as to how you can communicate with us, including via email.

- **Termination:** you retain the right to terminate this agreement at any time by providing written notice, effective immediately. We are now obligated to give you with at least 90 calendar days' prior written notice should we need to terminate the agreement. However, we may terminate with immediate effect in certain limited circumstances, which are outlined in this section.
- **Dormant Accounts:** this section confirms that, if there is no trading activity on your account for more than 12 months, we may suspend or close the account without prior notice.
- **Changing or replacing the agreement:** we have updated this section, previously called 'Amendment,' to provide clearer guidance on how and when the agreement may be changed or replaced. Moving forward, we will give you at least 30 business days' notice before making any changes. This includes circumstances such as changes in laws or regulations, court rulings, shifting industry standards, operational challenges, tax adjustments, cost increases, technological advancements, or business restructuring. In limited cases, shorter notice may be required, but you will always have the option to close your account if you do not agree with the changes.
- **ISA Terms:** where applicable to you, the terms setting out LGT Wealth Management UK LLP's role and responsibilities as your ISA manager (including for JISAs) have been moved into separate supplemental terms provided to you, which clearly define the respective rights and obligations of the parties.
- **General:** this section has been updated to include subtitles for improved clarity. We have also clarified the governing law and jurisdiction provisions: if you reside in the UK, the applicable law will be determined based on the part of the UK in which you live. If you reside outside the UK, the agreement will be governed by English law, and any disputes will be resolved in the courts of England.
- **Execution arrangements:** the updated terms clarify that trades are executed on our behalf by an appointed execution agent, acting in line with our instructions to implement the investment decisions we make for our clients.